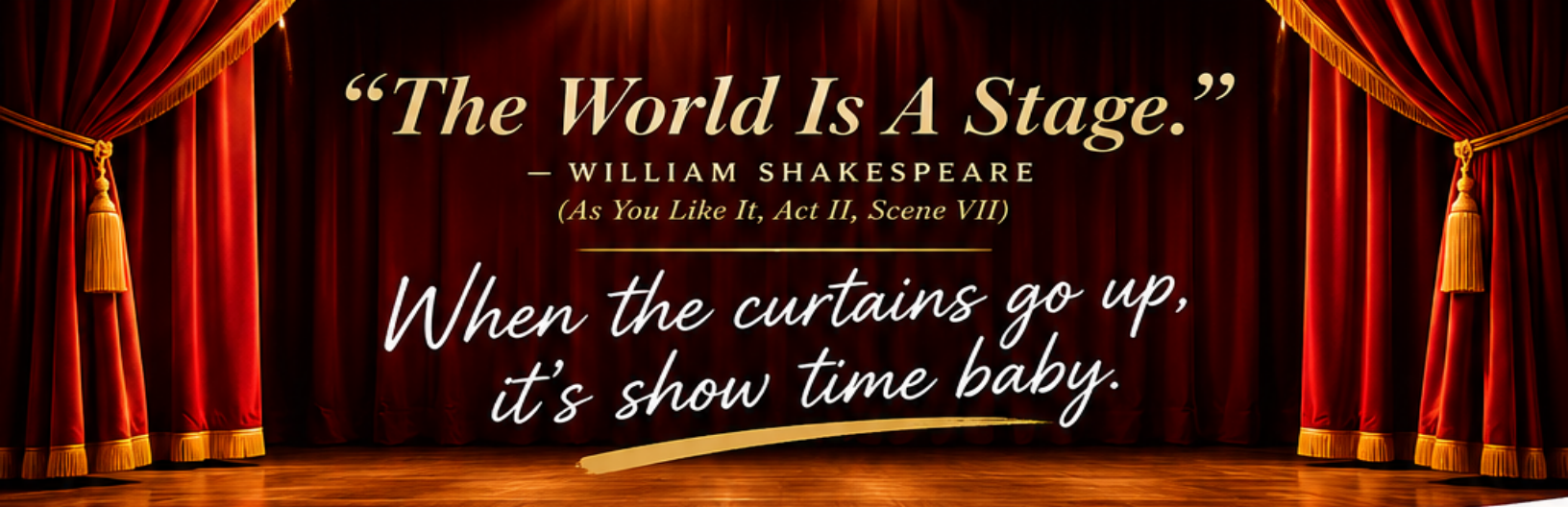




“The World Is A Stage.”

— WILLIAM SHAKESPEARE
(*As You Like It, Act II, Scene VII*)

*When the curtains go up,
it's show time baby.*

MICHAEL BROWN

MOTIVATIONAL HOSPITALITY SPEAKER

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Inspiring hospitality teams to rediscover purpose, energy,
and human connection behind serving people.

HOSPITALITY HAS A RADIUS

How small actions ripple across guests, teams, and communities.

THE EXPERIENCE CHAIN

How leaders, employees, and touchpoints shape every guest experience.

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Turn shared values into everyday actions and experiences.

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This is not a comprehensive list. Speaking engagements can be customized for each organization, audience, industry, and specific goals.

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Hospitality Is the Heartbeat of the Guest Experience.